



Staying Safe Online

Shopping online



Safety tips & advice

Shopping online



To help protect you while shopping online, follow these simple tips:



Beware of pop-up messages that warn you about a website's security certificate. They may direct you to a fake website that's designed to get you to hand over your security details.



Use online retailers with a good reputation, as either high-street shops or established online stores.



Use the same credit/debit card for internet transactions only. If anything goes wrong, you can always cancel this card.



It is easy to buy online, keep track of your purchases so you don't get too carried away and over spend



If you buy on eBay you have Buyer Protection. This means if, when your purchase arrives, it is damaged or not as described you can return it. eBay will also help if you are having a problem with the seller



Reading reviews on products before you buy is a really good idea. Reviews may help you to decide if the product is right for you



If want to return an item you brought, you usual have a certain number of days to do so. it's a good idea to read retailer's return policy online before buying something.

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