



Suffolk Safeguarding Adults Board

Produced in consultation and with thanks to the Norfolk Safeguarding Adults Board

Safeguarding Adults Factsheet

You are being given the factsheet because you or someone you know has contacted Adult Social Services worried that you may be at risk of harm.

This factsheet will give you information about what may happen next.

This will help you decide what you want to do.



What will happen next?



We will want to talk to you about what may have happened and to ask your views. We will ask you or your supporter what you would like done about it.

If you do not have anyone to support you, we will talk to you about finding an independent supporter.

We may also have to talk to other organisations about the risk to you and decide who is best to help.

Some of the people we may talk to are:



Police



Nurse, Doctor or other health professional



Housing Officer



Anyone from a service that has been working with you.

What else may happen?



Sometimes we will we have to investigate staff members.

For example, a nurse may have stolen some money or a carer may have forgotten to visit.



We have to look into what happened even if you like them and do not want to complain about them.

This is because they may also visit other people, so we need to make sure that everyone is safe.



If we think other people are being harmed, we may have to speak to them too.

If we think somebody has broken the law, the police will be told.



Sometimes there is not enough proof of the abuse.



If this happens we will give you and your supporters information and advice about how to prevent abuse happening again.

What happens in very serious cases?



The person responsible for harming you or putting you at risk may have to go to Court.

We will tell you if this happens.



You may have to give a statement.

This means telling your side of the story.

If this happens you may be able to record your words instead of being in court.



**Disclosure &
Barring Service**

If the person who harmed you works in health and social care we may have to tell the Disclosure and Barring Service.

This service then decides if the person is allowed to work in health and social care in the future.



We may have to give workers more training, so they don't put people at risk again.

Who can you talk to?



We will ask someone from Adult Social Services to get in touch with you and answer any questions you have.



If you want to speak to us, please call

0808 800 4005



If you are an older person, you may want to talk to the independent charity Action on Elder Abuse.



080 8808 8141



www.elderabuse.org.uk



Easy Read information by
Opening Doors
01603 631433

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